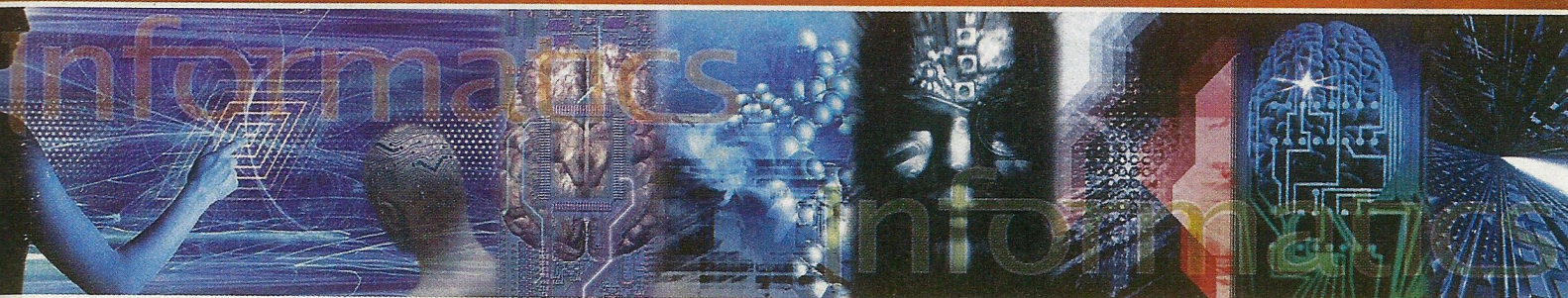


# Informatics

AN  GOVERNANCE BULLETIN FROM NATIONAL INFORMATICS CENTRE



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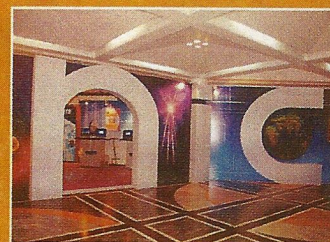
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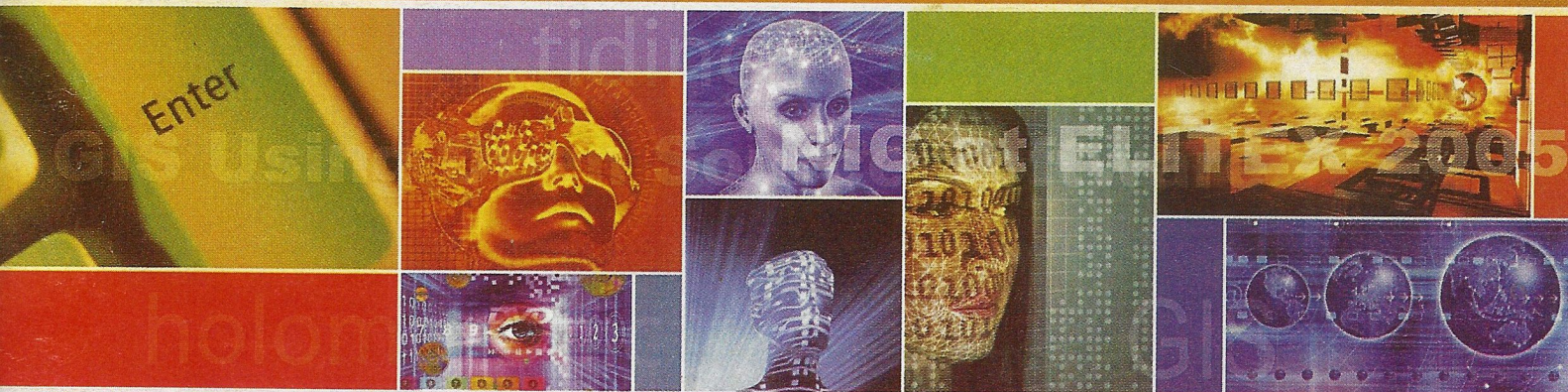
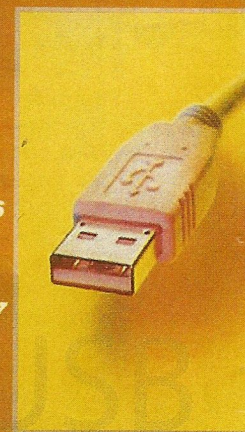
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Analytical Intelligence

informatics

eSampark

► Anshu Rohatgi, UP Correspondent

# SITAPUR : Empowering Rural Masses through 'Lokvani'



Situated on the banks of river 'Sarayan', 89 Km. from Lucknow, Sitapur was established by King Vikarmaditya after the name of Lord Ram's wife Sita. The township holds an important place in ancient, medieval and modern history. Famous all across the world for its Eye Hospital, the district is once again in the national & international limelight for its Project 'Lokvani'.

## ◎ | NIC In Sitapur

Established in the year 1988 for providing computer network to the District Administration and to promote computer awareness among Government Departments, the district center of NIC has left no stone unturned to spread IT at the grass roots level.

## ◎ | Milestones

Some of the milestone projects that have gone a long way in bridging the digital divide -

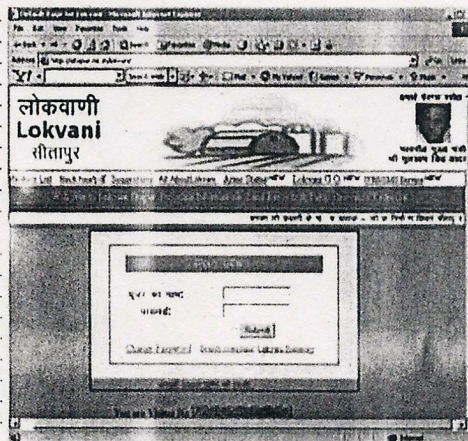
- Lokvani Project
- Dissemination of Land Records data through Internet etc.
- Installation of OFC based Campus Area Network connecting NIC District Center with District Treasury, Office of CDO, Sadar Tehsil, saving office etc.
- Establishment of DAMA based Video Conferencing facility.
- Provision of Internet to all the clients of Collectorate & Tehsil offices.

## ◎ | Lokvani Project

The Lokvani project is a rural-centric application conceived by Sh. Amod Kumar, District Magistrate, Sitapur & National Informatics Centre, UP. It is an e-Governance initiative for transparent, time bound and accountable redressal of Public Grievances. The initiative is not only giving a practical shape to the Right to Information Act, it is also creating job opportunities for the educated but unemployed youth of Sitapur. Lokvani provides a unique opportunity for the citizens to interact with the government without visiting any government

office. A special Lokvani Hub has been setup at the collectorate and cyber cafes, computer centers across the district/ tehsils which are authorized by the Lokvani Society for registering complaints. These Centres are called **Lokvani Centers**, and their number is increasing day-by-day.

There are several government services offered through Lokvani Centres such as Land Records, Details of GPF, Pension, Development schemes, Forms, Scholarships, Allotment of food grains, Arms license application status etc. However, the most popular service till date has been Online Public Grievance Redressal. The Lokvani system not only gives citizens an avenue to track the progress on their grievance, but also provides the DM with an effective tool to monitor the performance of various departments.

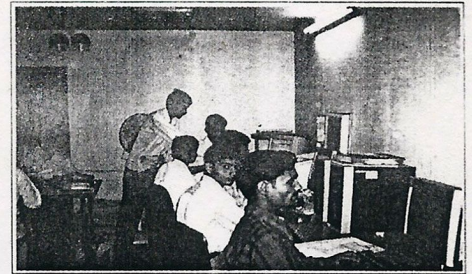


Lokvani Interface can be accessed at [www.sitapur.nic.in/lokvani](http://www.sitapur.nic.in/lokvani)

## ◎ | Other Important Applications

NIC Sitapur, as a premier IT Consultant at the district has initiated and implemented many projects as a part of its constant endeavor to bring about total computerization in district administration -

- **District Treasury Computerisation** - all the major functions, like Payment, Receipts, PLA, CCL, GIS etc. are computerized.
- **Land Records Computerisation** - all the tehsils are providing computerized 'Nakal Khatauni Khata' to the public and online



mutations are being carried out.

- **District Court Computerisation** - database of more than 64,000 cases has been developed, generation of cause list, updation of case details is being carried out.
- **Payroll & Pension Management System** for Education Department.
- **Arms Licensing computerization.**

Many other applications have been implemented for departments such as DRDA, DESTO, NSSO, SSP Office, Election Office etc. and regular trainings are being held to update the skills of the officers/officials of the district in the field of IT. However, the endeavor of using IT for a better tomorrow does not end here. NIC, Sitapur is continuously trying to explore new areas where computerization will help Government as well as the common public. The sincere efforts of NIC, Sitapur have paid rich dividends not only in terms of accolades it has received but also the fact that district administration has realized the importance of ICT. The work culture too is fast changing with the advent of recent e-governance solutions.

## ◎ | Future Plans

- Installation of touch screen kiosks
- Introduction of IVRS based solutions for general public
- Delivery of Authentic copy of Land records at doorstep of customers through courier.

*Regarding the contribution of the NIC District Center, District Magistrate, Sitapur says, "NIC Sitapur is playing an important role in the field of IT. Its officers are doing their best efforts in implementing the concept of e-governance in the district. Lokvani is the real example of e-governance."*

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**Amar Pal Singh**  
District Informatics Associate  
**Md. Sibtain**

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